

# Agenda

**9:00 – 9:07** RCO opening, Inclusion 2.0

**9:07– 9:12** Director, UNHCR  
Guatemala greeting

**9:12 – 9:40** Fireside Chat with 4  
Questions (each answer  
4–5 minutes)

**9:40– 10:00** Questions from the floor

**10:00 – 10:15** Grace minutes

**10:15** RCO closes the chat



# Questions

- ✦ Tell us about yourself. Who was **Saima** as a kid? How did you join the United Nations? Would you say you are an inclusive UN staff member? Why?
- ✦ **Managers and team leads** face the challenge of making their teams more inclusive. Tell us one success story based on your own experience. What did you do to make your team more inclusive?
- ✦ **Human Resource Specialists and Operation Managers** confront a constant trade-off between efficiency in operations and empathy in implementation. Tell us about a time when you served in a challenging environment, and your actions to balance efficiency and empathy. How did you deal with it?
- ✦ If **Saima** was to do one thing differently in the next year or so to eradicate exclusion in UN teams and processes, what would it be? How do you think we can help you towards this goal?

Record

Survey

Nuggets

# Audience

OMT members (operations managers from all agencies—about 25 people) and PMT members (Deputy Reps of agencies—about 25 people) and RCO team (16 people)

Members of the Interagency Inclusion Groups—DIS, PSEA, Gender (Results Group and Humanitarian sector), Human Rights (about 80 people)