

Nuggets UNHCR, INCLUSION 2.0

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1. **Follow your dream, not your dream job.** UNHCR's mandate is about helping the vulnerable, and so is the motto of the 2030 Agenda of the United Nations: Leave No One Behind.
 - ✦ How we speak, what we eat, and wear might be different, but we are all connected through our humanity despite our differences. Question your assumptions and be aware of **unconscious bias**.
 - ✦ Listen to each person and their specific circumstances. Address the challenges in the best possible way and focus on delivering with both **efficiency and empathy—balancing them**.
 - ✦ **Transparency, feedback culture, and appreciation** are the three best tips for first-time managers to make their teams more inclusive. You need to guide your team members through processes, not just understand them.